

SOS

Emergency service  
☎ **112**



Police SR  
☎ **158**



Ambulance  
☎ **155**



Firefighters  
☎ **150**



### IMPORTANT PHONE NUMBERS

- Helpline for HIV and hepatitis patients:  
☎ **+421 907 923 122**
- Helpline for tuberculosis patients:  
☎ **+421 524 414 284, +421 524 414 264**
- Psychological support (in Ukrainian):  
☎ **0800 193 193** (weekdays: from 14:00 to 22:00, weekends: from 10:00 to 18:00)

- Toll-free helpline to report abuse of the social system and frauds:  
☎ **0800 191 222**
- Embassy of the Republic of Ukraine:  
Radvanská 35, Bratislava  
☎ **+421 2 592 028 10**



### LEGAL AID

- For information on legal aid provided by the state, visit the website (in English):  
📍 [www.centrumpravnejpomoci.sk/en](http://www.centrumpravnejpomoci.sk/en)
- For list of lawyers providing free legal aid, visit:  
📍 [www.sak.sk/web/sk/cms/lawyer/ua](http://www.sak.sk/web/sk/cms/lawyer/ua)

FURTHER INFORMATION CAN BE FOUND HERE:

📍 [www.ua.gov.sk](http://www.ua.gov.sk)

📍 [www.pomocpreukrajinu.sk](http://www.pomocpreukrajinu.sk)



ua.gov.sk



pomocpreukrajinu.sk

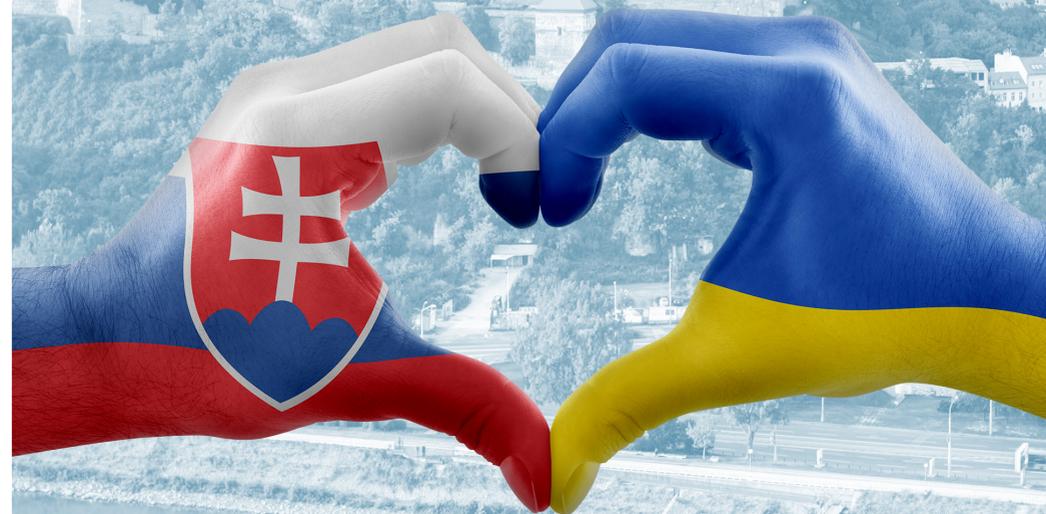


MINISTRY  
OF INTERIOR  
OF THE SLOVAK REPUBLIC

UPDATED 6. 10. 2022



# BASIC INFORMATION FOR FOREIGNERS



**WELCOME TO SLOVAKIA.  
WE WILL HELP YOU.**

THE SLOVAK REPUBLIC PROVIDES TEMPORARY PROTECTION.



For any official dealings, **identify yourself with your temporary refuge document!**  
For comprehensive information on all subjects, in the Ukrainian language, visit the website: [www.ua.gov.sk](http://www.ua.gov.sk).

## ATTENTION

### TEMPORARY REFUGE

#### is time-limited protection for:

- ▶ citizens of Ukraine and their family members, if the family lived in Ukraine before 24 February 2022,
- ▶ foreign nationals who were granted international protection by Ukraine before 24 February 2022 and their family members, if the family resided in Ukraine before 24 February 2022,
- ▶ aliens who were granted permanent residence by Ukraine before 24 February 2022 and whose return to their country of origin is not safe.

With a temporary protection in Slovakia, you will be allowed to work in Slovakia.

After getting temporary protection, you can freely travel to EU countries, to Ukraine and back. The exact conditions for travelling to other EU Member States (e.g., documents required) need to be checked with the individual Member State.

If you are staying in Slovakia, you must register within 90 days and apply for temporary refuge, asylum or temporary or permanent residence.

#### TIP

**You can make this process easier by online registration** - after filling out the form you are required to personally visit the Office of Foreign and Border Police ([www.minv.sk/?ocp](http://www.minv.sk/?ocp)).



This pre-registration does not serve as an appointment. We advise you to check working hours for each Office of Foreign and Border Police.



### ACCOMMODATION

- ▶ If you have nowhere to stay when you arrive in Slovakia, the state will provide you with accommodation in emergency humanitarian centres for up to 10 days, including hot food and hygiene.
- ▶ If you lack your own financial resources, you can apply for assistance when you register for temporary refuge at the place of your emergency accommodation, at the nearest client centre, district or town and municipal office.
- ▶ If you change your accommodation address, please report this to the municipality you moved to. To report your change of address, provide a document confirming your new accommodation.



- ▶ You can register for temporary refuge at the following Large-capacity Centres:



**MICHALOVCE**

Športová 31



**BRATISLAVA**

Bottova 7

or at the **department of the Aliens Police** in Slovakia (Bratislava, Dunajská Streda, Trnava, Trenčín, Banská Bystrica, Rimavská Sobota, Košice, Prešov, Ružomberok, Žilina) ([www.minv.sk/?ocp](http://www.minv.sk/?ocp)). Only pregnant women, families with children (only in cases with at least one child under the age of 6), elderly people over 65 and other vulnerable persons shall be registered for temporary refuge at the departments of the Aliens Police of the Police Force in Bratislava, Dunajská Streda, Trnava, Prešov and Košice - for other persons, transportation to the nearest large capacity centre will be arranged.

Applications for registration of temporary refuge at the departments of the Aliens Police are processed on working days: **Monday-Friday from 07.00 to 19.00**

For up-to-date information on the large capacity centres, please visit [www.minv.sk/?vizova-info-typy-viz-1](http://www.minv.sk/?vizova-info-typy-viz-1)



**Set your watch one hour back.** You are in a different time zone.

## REMINDER



### TRANSPORT

Persons with a Slovak Help document with a red stamp with text in the Ukrainian language, issued after crossing the border, or with a confirmation of the granting of Temporary Refuge Status, are entitled to free transport. With these documents you can travel free on trains and suburban buses only on the day of obtaining the documents and for the following 4 days.

Holders of the first issue of a temporary refuge document continue to have free transport to their place of employment for the first 60 days from the date on which the document was issued. However, they have to show a certificate from the employer as well as a document from the place of usual residence. The address is given on the temporary refuge document.

Children and pupils of pre-school, primary and secondary schools with a temporary refuge document, together with one accompanying person, are entitled to free transport and are not subject to the 5-day limit. They can continue to travel to and from school free of charge during school days on the basis of a school attendance certificate. Senior citizens over 62 years of age are also entitled to free travel on trains.

#### Persons not entitled to free transport:

- ▶ persons who do not prove that they are citizens of Ukraine,
- ▶ persons entering the territory of the Slovak Republic repeatedly in the last 30 calendar days,
- ▶ persons who have obtained a second and subsequent issue of a temporary refuge document.



### EMPLOYMENT

- ▶ Information on job vacancies and employment opportunities in the Slovak Republic will be provided by Labour, Social Affairs and Family Offices.
- ▶ For information on job vacancies, also in Ukrainian, visit: [www.sluzbyzamestnanosti.gov.sk](http://www.sluzbyzamestnanosti.gov.sk)
- ▶ Information about job vacancies can also be found on private portals: [www.istp.sk](http://www.istp.sk) [www.profesia.sk](http://www.profesia.sk) [www.kariera.sk](http://www.kariera.sk)



### HEALTHCARE

- ▶ In case of any health problems, you have access to necessary treatment and healthcare.
- ▶ If you are just transiting through Slovakia to a destination in another country, you are entitled to receive acute and urgent medical care. Any other medical care needs to be paid for.
- ▶ If you apply for asylum or temporary refuge, you are entitled to urgent indicated medical care – i.e. the care recommended by a doctor based on your medical examination.
- ▶ If you apply for temporary refuge, you are entitled to receive medicines, medical devices and dietetic food at no extra charge or with additional payment as a citizen of the Slovak Republic.



### EDUCATION

- ▶ Visit the kindergarten, primary or secondary school that you would like your child to attend.
- ▶ Submit an enrolment application for your child to the school principal.
- ▶ All important information about education is available at: [www.ukrajina.minedu.sk](http://www.ukrajina.minedu.sk).

### MATERIAL NEED ASSISTANCE

- ▶ You can apply for material need benefits at any Labour, Social Affairs and Family Office or Large-capacity Centre.
- ▶ Material hardship assistance for foreigners with a proof of tolerated stay in the Slovak Republic marked “Departed” will be granted for the first time in October 2022.
- ▶ The amount of material hardship assistance granted will be determined as the difference between the total amount of entitlements set out in the Material Hardship Assistance Act and the sum of the family income amounts. When assessing material hardship, the income of all family members is taken into account. You can find more information at: <https://bit.ly/3Seytck>

If you have a travel, identification or other identity document, be sure to take it with you - if you qualify, temporary refuge will be granted immediately.

You will be granted temporary refuge even if you have no documents - a decision on your application will be made within about 30 days. In this case, you must apply for temporary refuge at the Asylum Department of the Humenné Police Department [https://minv.sk/?azyl](http://https://minv.sk/?azyl)

If you are not Ukrainian national, nor seeking temporary protection or asylum, you can ask your Embassy for assistance with return to your home country.